

MacDill Finance Customer Service Hours

Closed on all Federal Holidays/AMC Family Days, and 6 ARW Wingman/Training/Down Days.

Our Address: Building 147, 2610 Pink Flamingo Ave

Military Pay & Non-DTS Travel Pay

Utilize the Comptroller Services Portal (CSP), submit inquiries 24 hrs/day

<https://csp.cce.af.mil/>

Your inquiry is important to us. Our goal is to provide a response within 48 hours.

Available for Walk-ins:

Monday thru Friday

0900 – 1200

For Evacuation Information or Inquiries:

Email: 6CPTS.Evacuation.CustomerService@us.af.mil

Additional Information:

Having trouble with CSP? Contact us via the following:

Email: finance.services@us.af.mil

Please Note: If your email is to follow up on the status of a CSP case we will not acknowledge your email as CSP is intended to be the main source of communication.

COMM: (813) 828-5377 DSN: 968-5377

Voicemail capabilities are unavailable. If your call is not answered; all technicians are on the line with another customer, please submit an inquiry via CSP or email the helpdesk.

Separation/Retirement briefs:

Please request information via CSP or email.

In-Person PCS in-processing briefs:

PCS in-processing appointments have transitioned to individual one on ones. Please utilize the following link (<https://calendly.com/finance-services-us/45min>) to schedule an appointment.

Cashier's Cage Hours:

0900-1200